

ISO 9001 CERTIFIED DATA RECOVERY CENTRE

Customer Agrees to the Following Terms and Conditions

- 1. Data recovery process will take approximately 1 to 15 days and is subject to availability of spare parts.
- 2. Delivery of the data recovered from Hard-Disk/Backup Devices will be made against payment.
- 3. Tampered Hard Disk/Backup Devices will either not be accepted or conditionally accepted depending on their condition.
- 4. Hard Disk/Backup Devices should be collected within 30 days from Date of Submission; collection after the specified period will invite penalty of storage at the rate of Rs.50 per day per Hard disk/Backup Devices.
- 5. Hard Disk/Backup Devices remaining uncollected over 90 days from the Date of Submission will be disposed off or destroy at the customer's risk.
- 6. Defective hard disk or defective parts after data recovery will not be returned.
- 7. The company is not liable for any loss or damage arising out of accident fire, theft or causes beyond control.
- 8. Payment mode: Cash, Cheque, Bank Transfer and Online Payment.
- Warranty of storage device will be void for Burnt/Head broken/Not detected or not working Hard Disk/Backup Devices during the testing or data Recovery.
- 10. At the time of delivery of data, please check your data carefully and patiently after that there will be no Guarantee/Warranty/Refund/Claim.
- 11. The company is not liable for any damage of Hard Disk/Backup Devices in the process of testing or data recovery.
- 12. Data Recovery charges is uncertain and final estimate or charge shall be given only after testing of all Devices at our Lab.
- 13. The collection time of your recovered data will be between 12 P.M. to 5 P.M. and please call us before you come to collect data from our data recovery center.
- 14. All disputes arising out of this agreement shall be subject to the exclusive jurisdiction of competent courts in the Kanpur City Court Only.
- 15. Our job is to recover your data and return it to you, that's all. We respect your privacy and it's our job to protect it, however, any recover data should not be used by you for any personal harm, social harm, sexual harassment, national harm and business harm. If any person misuses our recovered data then that person will be completely responsible for that, Yash Data Recovery Services will not be liable for any kind of misuse of recovered data.
- 16. Testing Charges or advance payment is not refundable or not adjustable in data recovery process.
- 17. Please read this terms and conditions carefully. After reading it, give your Hard Disk/Backup Devices on your own risk.